



305 West Freemason Street  
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(252) 482-7477

6/17/2020

Dear Mr. Soltis,

Rarely do we see much appreciation or gratitude toward those that take care of our drinking water assets. By contrast, nurses, police officers and firemen are frequently the topic of general public attention. Sometimes it is appropriate to give credit where credit is due.

We have recently had two of our elevated storage tanks painted and the interior of a third washed out. Iron and manganese continue to be a maintenance item for our community water system as it is for many systems in eastern North Carolina. Residents and visitors alike want water that tastes good, smells good, and looks good, but we both know what can happen if our tanks are not properly maintained like our treatment facilities and distribution systems.

I have been approached by staff, residents, and visitors about the recent maintenance performed by Southern Corrosion, and am happy to pass along the kudos. We appreciate the work you do and the services you provide. Your kind of work isn't for everyone. We aren't fans of elevated tower heights. However, we are fans of yours and simply want to be sure it is acknowledged.

We also appreciated the "tower of strength" note you sent to your customers, indicating you are here to take care of our tanks for us through this pandemic. The Greenwich Bay Trading Company soap bar that accompanied the note received positive nods from all the smelly guys that work in the trenches here in Chohan County. Thank you for being with us.

Best Regards,

A handwritten signature in black ink, appearing to read "David M. Tawes". The signature is fluid and cursive, written over a horizontal line.

David M. Tawes, Director